



GENERAL CONDITIONS AND RESERVATION

The moment a customer books the apartment Furnished to the Tourism House Marcella, implicitly accepts our terms of contract and claims to have seen and accepted the description of considering the same suits your needs.

The request for availability is not binding and does not act as a contract neither for the client nor for Casa Marcella.

The booking request represents an order form and therefore binding for the client but not binding for Casa Marcella, on whose part remains free not to accept the booking.

The booking confirmation of Casa Marcella sent to the client is binding for both parties and establishes the drawing up of the booking contract with options.

If a deposit is required signatory to, the client must send it within the timeframe specified by the direction of Casa Marcella order that the options and confirmed the booking is definitely removed.

At which point Casa Marcella promises to send the client e-mail confirmation, which will be finalized with the contract between the parties.

All reservations must be confirmed by e-mail accepting the cancellation conditions.

TERMS AND CONDITIONS

The reservation becomes binding for Casa Marcella only upon receipt of payment of the deposit.

The amount of the deposit is equal to 30% of the entire stay. When your reservation is confirmed you will receive a confirmation email that you will need to present at check-in at our property. This deposit must be paid within 7 (seven) days from the confirmation of availability. After that date, your reservation request will be canceled and the apartment will be available to other customers.

The payment of the remaining share of the money will be paid in cash on the day of arrival in the structure ... (excluding the deposit paid at time of booking). We do not accept credit cards, checks or other payment methods.

Inform you that upon arrival each guest will have to show, necessarily, its own identity document valid.

Arrival (check-in):

- From 1.30 pm to 5.30 pm.

The Customer must inform the property by e-mail or by telephone, the estimated time of arrival to ensure the best service and our presence on arrival.

For late arrivals, beyond the 5.30 pm and not communicated to the structure, it will not be guaranteed the presence of staff and may incur an additional cost on the price.

- Starting at 3:00 pm to 7:00 pm, in the case of late check-out (the time necessary to enable the preparation to the best of structure).

Departures (check-out):

The day of departure the Check-Out must be at 10:00 am, in order not to inconvenience the next guests.

Any significant delay will be required the cost of an additional night.

Animals:

We love animals but unfortunately in the structure are not allowed.

Additional costs:

In General there aren't additional costs, so the price quoted relates to the use of the whole structure and all the services connected with it, nevertheless compared to the provisions in previous section extraordinary costs could be counted at the end of the stay.

Renter's responsibility:

Lessee is responsible for the entire period of stay, of the structure and its contents, and services connected with it, any damage must be reported to the landlord and compensated. Theft and / or intentional damage will be immediately reported to the competent authority.

The owner / landlord does not assume responsibility for accidents to persons or property arising from fraudulent or involuntary..

TERMS OF CANCELLATION

Cancellation fees apply to deposit:

- Cancellation at least 30 days' notice: no charge; House Marcella refund the amount paid by holding 30 euro as the practical application fees
- 50% from 30 to 7 days prior to arrival;
- 100% from 7 days prior to arrival or in case of no-show or early departure.

MODE OF PAYMENT

The accreditation of the deposit must be sent through a BANK TRANSFER in EURO to our bank account using the following data:

BANCA/BANK: CARISPEZIA CREDIT AGRICOLE

ABI:

CAB:

C/C:

IBAN:

SWIFT/BIC CODE:

INTESTATARIO/HOLDER:

Send notification of payment via email casamarcella5terre@gmail.com (the reservation is binding for us only upon receipt of such notification).

The remaining portion of the price of the stay without the deposit, must be paid in cash upon arrival at our property.

Except as provided in paragraph "Tenant Responsibility", which refer.

GENERAL INFORMATION PRIVACY

This page describes how to manage the site in relation to the processing of personal data of users who use it.

This notice is provided pursuant to art. 13 of Legislative Decree. N. 196/2003 - Code regarding the protection of personal data to those who interact with the web services offered by this site for the protection of personal data accessible electronically from the address: <http://www.casamarcella-cinqueterre.com> is the home page of the official website of Casa Marcella apartment furnished tourist use. "OWNER" is "RESPONSIBLE" for the following consultation of this site may be processed data on persons identified or identifiable. The holder of their treatment is Casa Marcella, who is based in Steps G.Pezzali, 40 19017 Manarola (SP) - Cod. Fisc. BNTMCL42A43H304X. The person responsible for their management is Mrs. Marcella Benetti, which is based in Steps G.Pezzali, 46 19017 Manarola (SP)), How to authorize the rental of accommodation type "Furnished apartment for tourist use" issued on 07/11/2014 by the Province of La Spezia.

INFORMATION REGARDING SAFETY / PRIVACY

Casa Marcella, the owner of data collected through its <http://www.casamarcella-cinqueterre.com> website, deals with your personal data very seriously. Such data required on requests for

information, availability or bookings, in order to offer a professional and efficient service, will not be disclosed to third parties except that of our professional consultants who work within the company management, they will be used exclusively to aim of, completing bookings and giving commercial information of Casa Marcella furnished apartment for tourist use.

In accordance with European legislation, Casa Marcella keeping a tight security procedure with the handling of personal data, to prevent the inaccurate use by the same, caused by eventual unauthorized access.

NAVIGATION DATA

The computer systems and software procedures used to operate this website acquire, during their normal operation, some personal data whose transmission is implicit in the use of Internet communication protocols.

This information is not collected to be associated with identified, but by their very nature could, through processing and associations with data held by third parties, to identify users.

In this category of data includes IP addresses or domain names of computers used by users connecting to the site, URI (Uniform Resource Identifier) of requested resources, time of request, the method used to submit the request to the server, the size of the file obtained in reply, the numerical code indicating the status of the response from the server (successful, error, etc..) and other parameters regarding the operating system and computer environment.

This data is used only to obtain anonymous statistics on site usage and to check its correct functioning. The data could be used to ascertain responsibility in case of hypothetical crimes against the site.

DATA PROVIDED VOLUNTARILY BY THE USER

The optional, explicit and voluntary e-mail addresses listed on this site involves the subsequent acquisition of the sender, necessary to respond to requests, and any other personal data included in the message.

The processing of these data in order to send commercial proposals will only and exclusively, with explicit informed by the party concerned.

Specific summary information will be reported or displayed on web pages.

USE OF COOKIES

No personal user data is acquired from the site. We do not use cookies to transmit personal information, nor are used C.D. persistent cookies of any kind, or systems for tracking users. The use of C.D. Session cookies (which are not stored permanently on the user's computer and disappear when the browser is closed) is strictly limited to transmitting session identifiers (consisting of random numbers generated by the server) necessary to allow safe and exploration efficient site.

The C.D. Session cookies used on this site avoid the use of other techniques potentially prejudicial to the privacy of the users and not allow the acquisition of personal identification data.

VERIFICATION OF PERSONAL DATA

You always have the right to check your personal data stored with us. You can request your personal data via email to casamarcella5terre@gmail.com. In the subject line of your email "request verification of my personal data". If your personal data is incorrect, they will change it upon your request. You can ask Casa Marcella removal of the information from its database by sending us an email at the above address. For any suggestions or clarifications on security conditions, send an email to casamarcella5terre@gmail.com.